

#### **AGENDA**

## STRATEGIC PLANNING COMMITTEE OF THE BOARD OF TRUSTEES

#### **Committee Members**

Dr. John P. Hansen, Chair Trustee Neeta Sane Trustee Robert Glaser

#### **Alternate Member**

Trustee Zeph Capo

April 21, 2016 2:30 PM

HCC Administration Building 3100 Main, 2nd Floor Auditorium Houston, Texas

#### NOTICE OF A MEETING OF THE Strategic Planning Committee OF THE BOARD OF TRUSTEES

#### **HOUSTON COMMUNITY COLLEGE**

#### April 21, 2016

Notice is hereby given that a Meeting of the Strategic Planning Committee of the Board of Trustees of Houston Community College will be held on Thursday, April 21, 2016 at 2:30 PM, or after, and from day today as required, at the HCC Administration Building, 3100 Main, 2nd Floor Auditorium, Houston, Texas 77002. The items listed in this Notice may be considered in any order at the discretion of the Committee Chair and items listed for closed session discussion may be discussed in open session and vice versa as permitted bylaw. Actions taken at this Meeting do not constitute final Board action and are only Committee recommendations to be considered by the Board at the next Regular Board meeting.

#### I Call to Order

#### II Topics For Discussion and/or Action:

#### A. Strategic Plan Update

## III Adjournment to closed or executive session pursuant to Texas Government Code Sections 551.071; 551.072 and 551.074, the Open Meetings Act, for the following purposes:

#### A. <u>Legal Matters</u>

Consultation with legal counsel concerning pending or contemplated litigation, a settlement offer, or matters on which the attorney's duty to the System under the Texas Disciplinary Rules of Professional Conduct clearly conflicts with the Texas Open Meetings Laws.

#### B. <u>Personnel Matters</u>

Deliberate the appointment, employment, evaluation, reassignment, duties, discipline or dismissal of a public officer or employee, or to hear complaints or changes against an officer or employee, unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing.

#### C. Real Estate Matters

Deliberate the purchase, exchange, lease, or value of real property for Agenda items if deliberation in an open meeting would have a detrimental effect on the position of the System in negotiations with a third person.

#### IV Additional Closed or Executive Session Authority:

If, during the course of the meeting covered by this Notice, the Board should determine that a closed or executive meeting or session of the Board should be held or is required in relation to any items included in this Notice, then such closed or executive meeting or session as authorized by Section 551.001 et seq. of the Texas Government Code (the Open Meetings Act) will be held by the Board at that date, hour and place given in this Notice or as soon after the commencement of the meeting covered by the Notice as the Board may conveniently meet in such closed or

executive meeting or session concerning:

Section 551.071 - For the purpose of a private consultation with the Board's attorney about pending or contemplated litigation, a settlement offer, or matters on which the attorney's duty to the System under the Texas Disciplinary Rules of Professional Conduct clearly conflicts with the Texas Open Meetings Laws.

Section 551.072 - For the purpose of discussing the purchase, exchange, lease or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the governmental body in negotiations with a third person.

Section 551.073 - For the purpose of considering a negotiated contract for a prospective gift or donation to the System if deliberation in an open meeting would have a detrimental effect on the position of the System in negotiations with a third person.

Section 551.074 - For the purpose of considering the appointment, employment, evaluation, reassignment, duties, discipline or dismissal of a public officer or employee or to hear complaints or charges against a public officer or employee, unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing.

Section 551.076 - To consider the deployment, or specific occasions for implementation of security personnel or devices, or a security audit.

Section 551.082 - For the purpose of considering discipline of a student or to hear a complaint by an employee against another employee if the complaint or charge directly results in a need for a hearing, unless an open hearing is requested in writing by a parent or guardian of the student or by the employee against whom the complaint is brought.

Section 551.084 - For the purpose of excluding a witness or witnesses in an investigation from a hearing during examination of another witness in the investigation. Should any final action, final decision, or final vote be required in the opinion of the Board with regard to any matter considered in such closed or executive meeting or session, then such final action, final decision, or final vote shall be at either:

- A. The open meeting covered by this Notice upon the reconvening of the public meeting, or
- B. At a subsequent public meeting of the Board upon notice thereof, as the Board shall determine.

#### V Reconvene in Open Meeting

#### VI Adjournment

#### **CERTIFICATE OF POSTING OR GIVING NOTICE**

On this 18th day of April 2016, this Notice was posted at a place convenient to the public
and readily accessible at all times to the general public at the following locations: (1) the
HCC Administration Building of the Houston Community College, 3100 Main, First Floor,
Houston, Texas 77002 and (2) the Houston Community College's website: www.hccs.edu.

Posted By:

Sharon R. Wright Director, Board Services

#### REPORT ITEM

Meeting Date: April 21, 2016

**Strategic Planning Committee** 

ITEM # ITEM TITLE PRESENTER

Α.

**Strategic Plan Update** 

Dr. Cesar Maldonado Dr. Kimberly Beatty Dr. William Carter

#### **DISCUSSION**

Update on the strategic plan (development and implementation).

#### **DESCRIPTION OR BACKGROUND**

The development, planning cycles, implementation, and management of the plan will be shared.

#### **FISCAL IMPACT**

Expenses related to the strategic plan will be included in the operational budget process.

#### STRATEGIC ALIGNMENT

#### 1. STUDENT SUCCESS

C. Increase student completion

#### 2. ORGANIZATIONAL STEWARDSHIP

A. Ensure that the strategic plan serves as the basis for funding

#### **ATTACHMENTS:**

Description
Comprehensive Strategic Plan

Upload Date Type

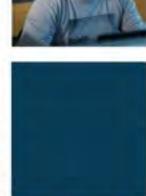
4/15/2016 Presentation

#### This item is applicable to the following:

Central, Coleman, Northeast, Northwest, Southeast, Southwest, District























## IMAGINE HCC 2019:

**COMPREHENSIVE STRATEGIC PLAN** 









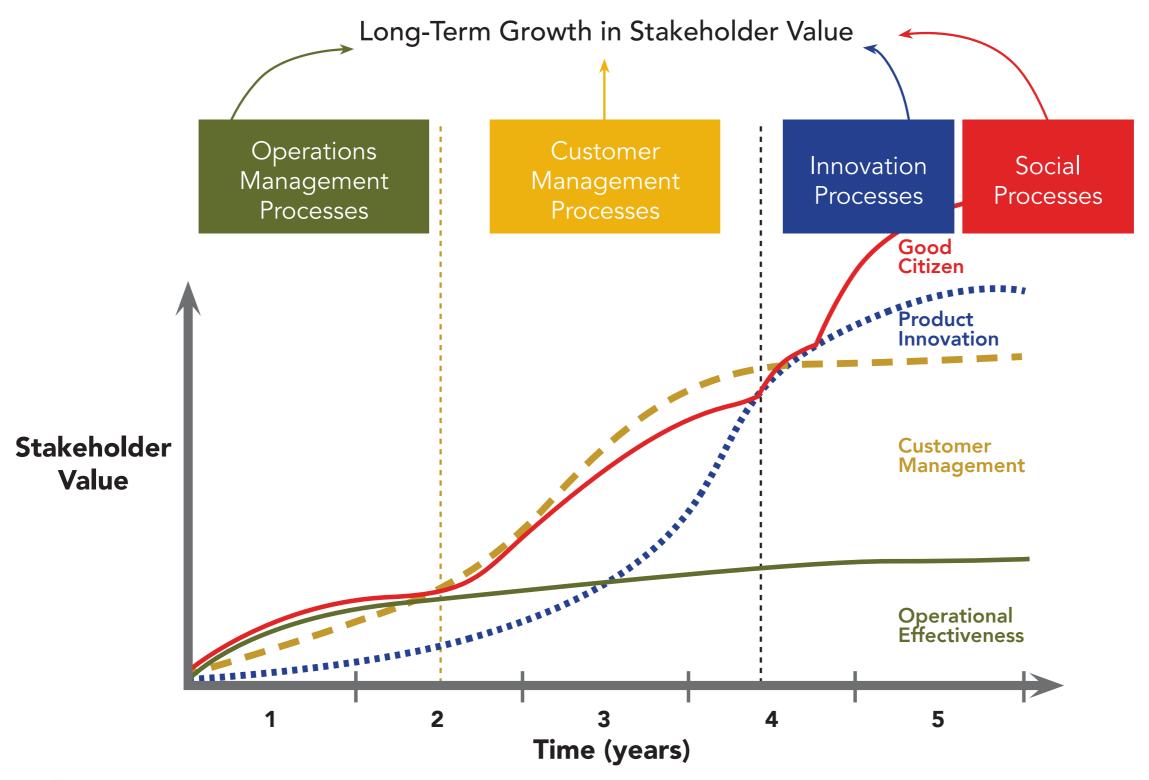








## Forming the Vision





## Alignment with 60 x 30TX Plan (THECB)



By 2030, Texas shall have:

• 550,000 students complete a certificate, associate, bachelor's, or master's from an institution of higher education in Texas.



• All students from Texas public institutions of higher education graduated with completed programs and identified marketable skills.





 Undergraduate student loan debt that does not exceed 60 percent of first-year wage for graduates of Texas public institutions.



## **Institutional Planning**





10 YEARS







\$

Budget

Planning



**BUDGET PLANNING ANNUALLY** 

**YEAR** 











朣 Economic Impact Study

\$

Budget

Planning



Budget Planning



























Economic Impact Study



Land Study



Strategic Plan



Budget Planning











Budget Planning







# HCC HOUSTON COMMUNITY COLLEGE



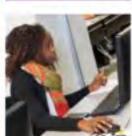






Highlights of Imagine HCC 2019

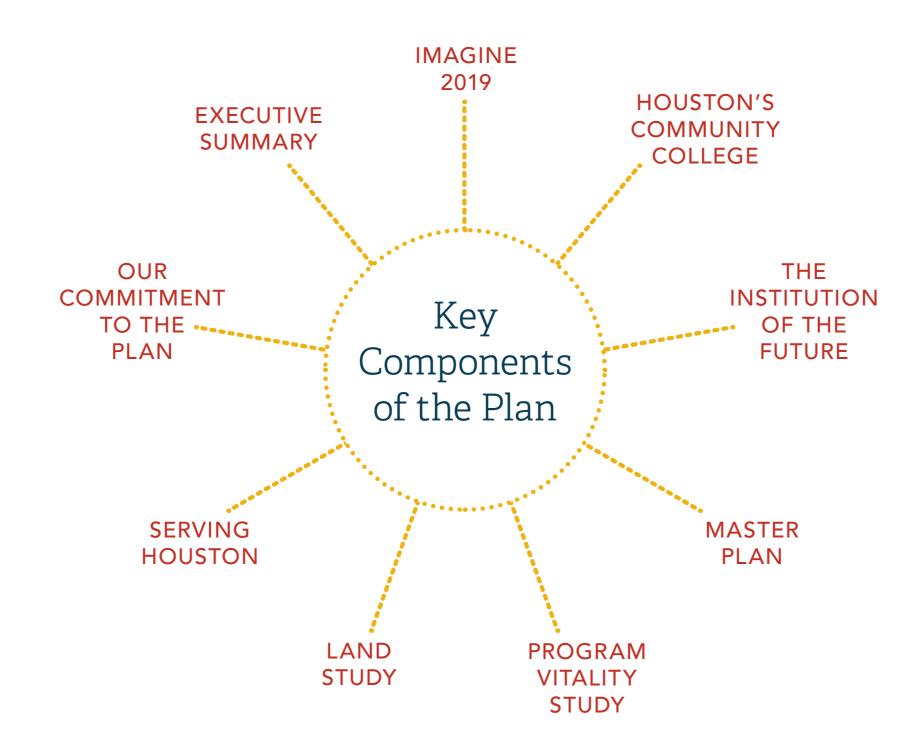








## **Primary Components**





## **Our Model for Success**





## BEHAVIORAL COMPETENCIES

CORE VALUES

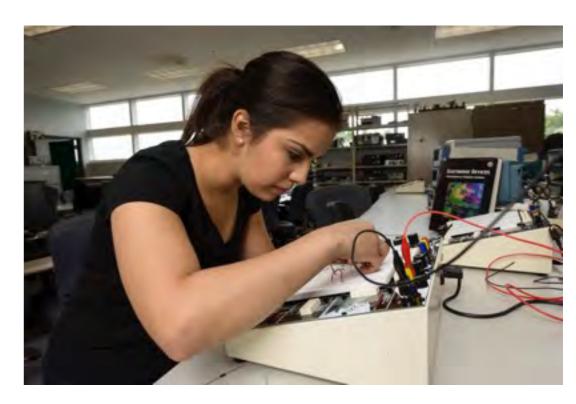
**MISSION** 

## 1. Student Success

We define Student Success as our commitment to creating an environment in which students achieve their desired goals that lead to their success in both educational and occupational pursuits.

Our objectives for Student Success are:

- A. Improve student preparedness, readiness and alignment
- B. Improve the student experience
- C. Increase student completion
- D. Ensure that instructional programs prepare students for success in current and future working environments



## 2. Organizational Stewardship

Actions that preserve and protect the allocation and monitoring of resources of transparency in decision-making, and creating processes that manage, the allocation and monitoring of resources crucial to the college's mission.

Our objectives for Organizational Stewardship include:

- A. Ensure that the strategic plan serves as the basis for funding
- B. Improve and streamline business transactions and processes
- C. Increase diversity, inclusion and engagement throughout the institution





## 3. Performance Excellence

Performance Excellence means using integrated approaches that result in the delivery of ever-improving value to customers and stakeholders.

Our objectives for Performance Excellence include:

- A. Focus on one HCC and consistency of quality experience across the campuses, departments, and facilities
- B. Foster an environment within the institution as a compelling place to work and learn
- C. Employ analytic measures to assess and guide performance excellence



## 4. Innovation

In a changing world, innovation is leadership in the creation of new ideas, methods, processes, technologies, or products to address the challenges and opportunities associated with that change.

Our objectives for Innovation include:

- A. Build a culture that champions collaboration, creativity, and innovation
- B. Increase innovation in teaching and learning
- C. Expand the use of technology throughout the institution



## **Institutional KPIs**

# **Student Success**

- Completion (Credentials awarded)
- Job placement

# Organizational Stewardship

- THECB Composite Financial Index
- Tax rate comparison across Texas Community College peers
- Tuition rate comparison across Texas Community College peers

# Program Excellence

- Instructional and administration program recognitions and awards
- Academic and workforce program accreditations

## **Innovation**

- University Pathways (ECS to HCC to University)
- Innovative methods and environments for teaching and learning



## Implementation of the Plan

## **Annual Division and Unit Plan Development Cycle**



#### **DEVELOPMENT TIMELINE**

Steps	Annual Milestones
Annual Strategic Objectives and Initiatives Report and Outcome Evaluation	November
Assessment of Division Operational Plans and Actions	January
Alignment of Unit Actions with Strategic Objectives and Initiatives	February
Budget Development	May
Strategic Investment	August



## Implementation of the Plan

## **Annual Division and Unit Plan Management/Maintenance Cycle**

#### MANAGEMENT/MAINTENANCE TIMELINE

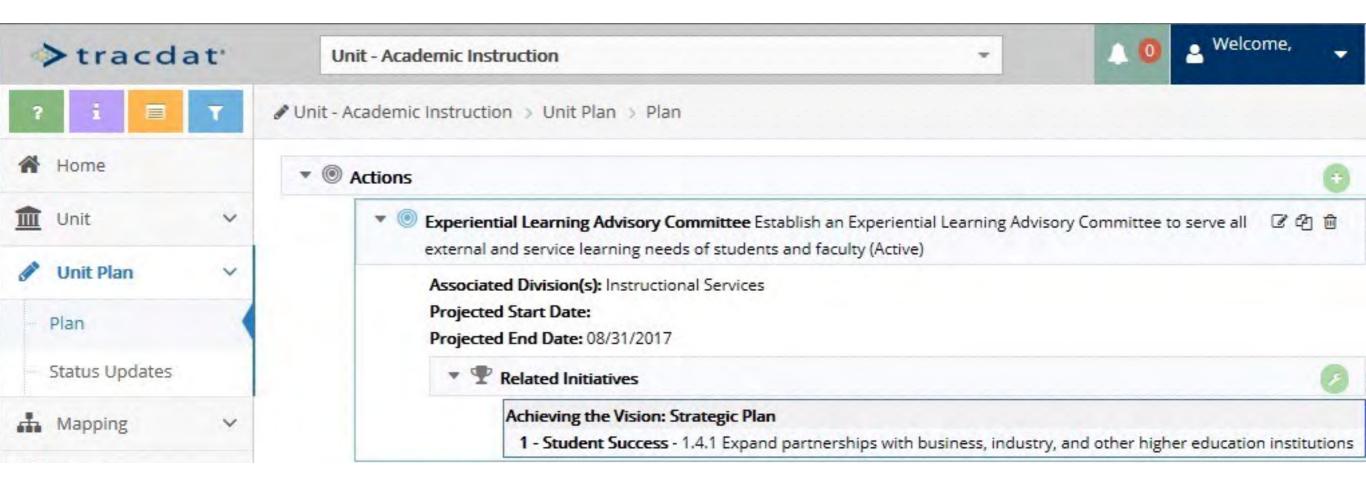
Steps	Milestones
Action Item Status and Performance Update by Units	October, January, April, July
Strategic Initiative and Action Item Review by Divisions	October, January, April, July
Strategic Objectives and Initiatives Progress Report and Outcomes Evaluation	February, August
Annual Strategic Objectives and Initiatives Report and Outcome Evaluation	August



## Management of the Plan

# Action Items for the Unit –Academic Instruction with Action Title, Description and Related Strategic Initiatives

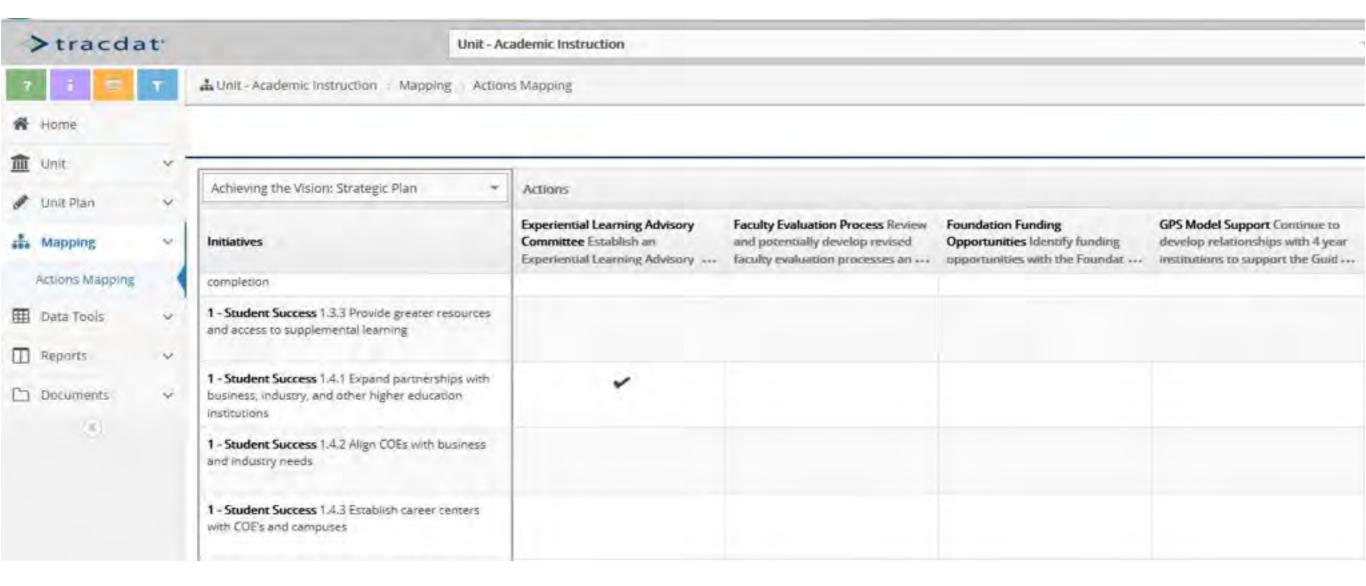
581 Actions entered into the Plan Management System (TracDat)





## Management of the Plan

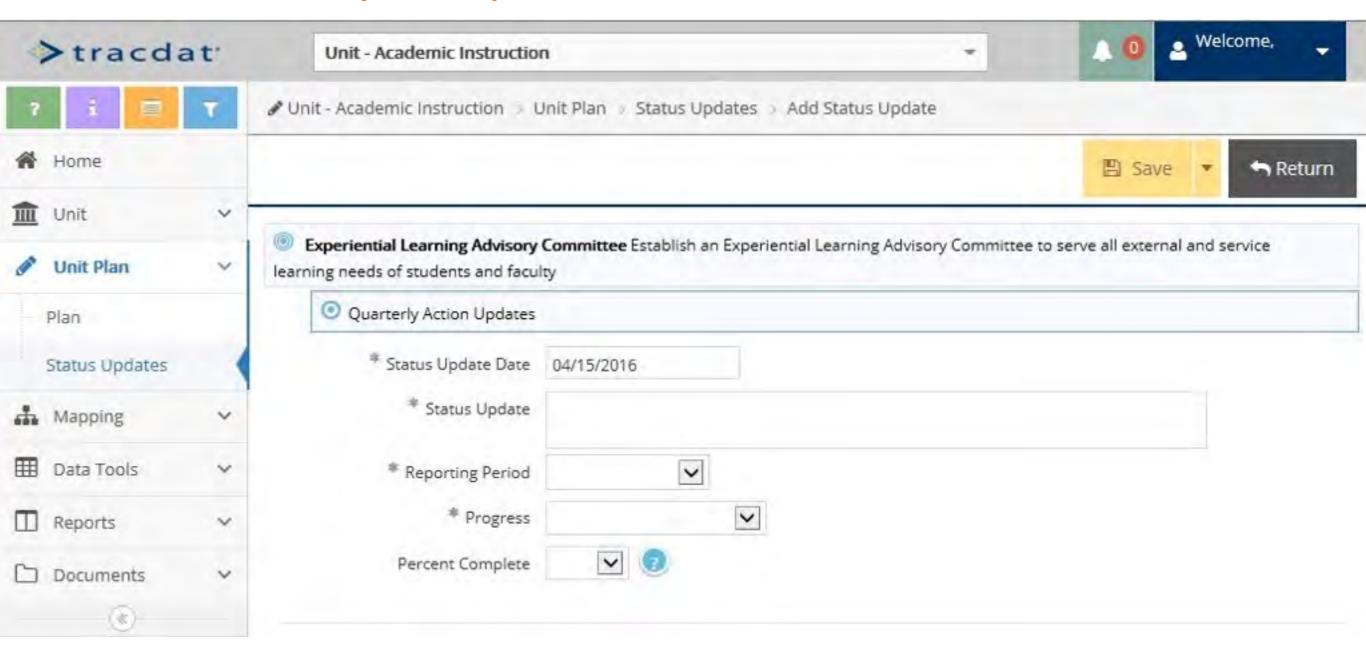
### **Action Item Mapping to Strategic Initiative Screen**





## Management of the Plan

### **Action Item Quarterly Status Update Screen**







# Comprehensive Components of the Plan



## **Division Plans**

Instruction

**Student Services** 

Finance and Administration

General Counsel

Communications

**Board Services** 

Innovation

Foundation



## **Division Plan Components**

#### **Board Services**

#### **Mission**

The mission of the Office of Board Services is to provide efficient and professional support to the governing Board of the College.

#### **Vision**

The Office of Board Services of Houston Community College Board of Trustees will be responsive to the ever changing role of providing quality administrative support through efficiency, competence, and positive productivity.

#### Organization

The office provides high level function involving planning, organizing, managing, communicating coordinating, facilitating a multitude of services that are required to execute the business affairs of the college. In addition to Trustees, the Board Services Office provides support to the Chancellor in preparation and presentation of the official business of the college.

#### **Division Goals**

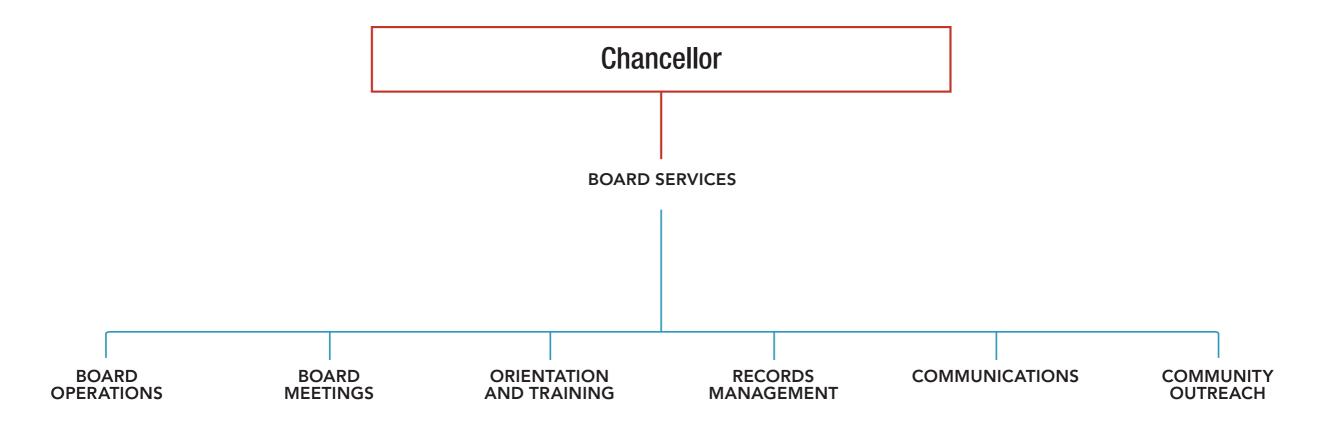
- 1. Implement efficient record management system according to the institution's policies and procedures.
- 2. Develop comprehensive orientation and training format for new Trustees and implement cross training program for Board Services Staff.

Strategic Goal	Strategic Objective	Division Goal
		Maintain efficient record management systems according to policies and procedures
		Develop comprehensive orientation/ training for board members and cross training for Board Services staff members



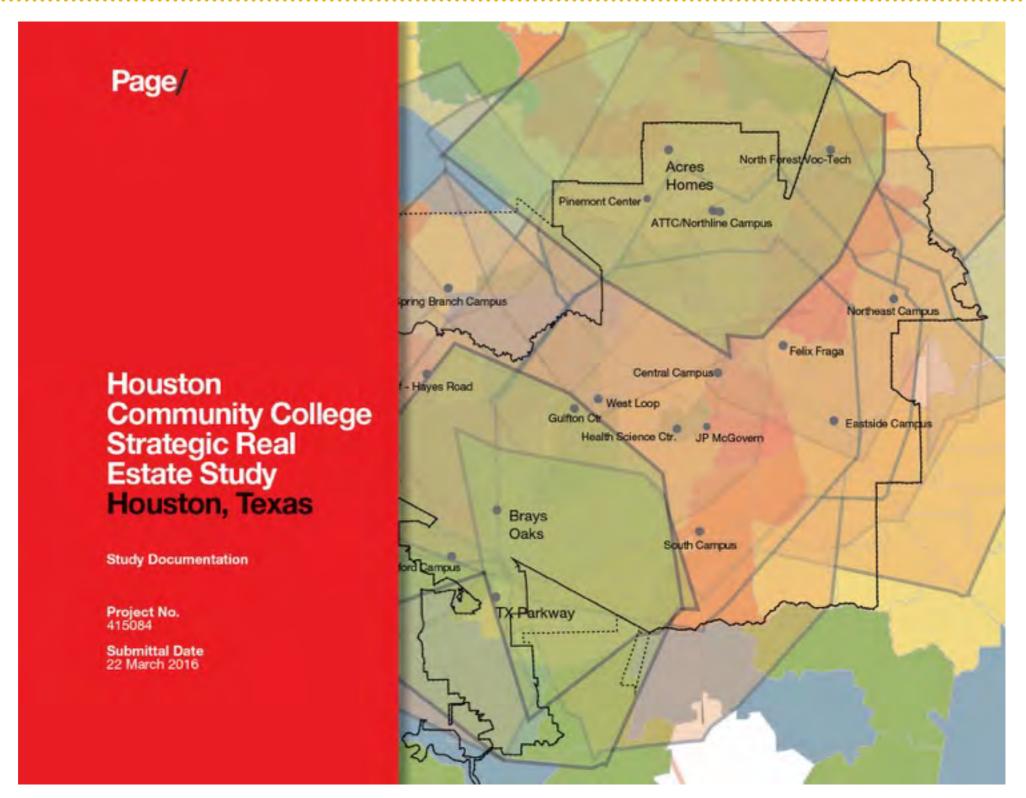
## **Division Plan Components**

Board Functional Organizational Chart for Board Services





## **Land Study**





## **Program Vitality Study**



Meeting the Educational Needs of Houston



**Process** 



Program Assessment



Program Improvement



## **Master Plan**

